

PATIENT LETTER

To all primary medical care patients registered with

Bluebell Surgery
Jack Andrews Drive
Highwoods
Colchester
CO4 9YN

April 2026

Dear patient,

From 1st May 2026, the management of Bluebell Surgery will be changing. Mill Road Surgery will become the permanent provider of services at the practice.

NHS Essex Integrated Care Board (ICB) is responsible for the contracting of primary care services. Since May 2024, Highwoods Surgery have held caretaker arrangements for Bluebell Surgery. Caretaker contracts are temporary and the current arrangement will come to an end on 30th April 2026.

Patients should not notice any changes and can continue to access the Bluebell Surgery team at the same premises in the usual way. Similarly, there will be no changes for patients registered with Mill Road Surgery.

The ICB would like to thank Highwoods Surgery for their support and commitment, including all the positive work they have carried out during their time at the practice.

The local NHS is committed to ensuring patients continue to receive quality services that are accessible and meet their needs. For further information about the services these practices provide, please visit:

- Bluebell Surgery website – [Bluebell Surgery – NHS GP Surgery in Essex](#)
- Mill Road website - [Mill Road Surgery – NHS GP Surgery in Colchester](#)

Yours faithfully

Anthony West
Head of Primary Medical and Community Pharmacy Services
NHS Essex Integrated Care Board

