

BLUEBELL SURGERY PATIENT REFERENCE GROUP

MINUTES OF MEETING HELD ON Wednesday 25th April 2018 at 12.30pm

PRESENT: Tony Watson Chairman, Roy Butterfield, Mike Gunning, Mike Fletcher and Jane Frost (Practice Manager).

1. Welcome/Apologies:

Apologies from: Bill Anderson and John Watts (Lisa did not turn up)

2. Minutes of last meeting (25/01/18)

Minutes of last meeting approved by Tony and seconded by Jane.

3. Matters arising from last minutes

Tony asked again about the recalls for blood tests etc. Jane stated that Angela and she were now ensuring that the recalls were being placed onto the patients notes. Each month Jane runs reports for the recalls and the list is given to the receptionists or Angela to contact the patients to make an appointment.

4. Surgery Updates

Jane stated that Dr Aref was now settled following the birth of his new baby son and he is attending courses regarding Diabetes so that he can be able to work alongside Angela to ensure they are reviewed accordingly.

We have purchased a spirometer which will assist Angela to ensure all Asthmatic and COPD patients can have a full check-up without having to be referred to the hospital.

Jane was asked if there was a problem regarding appointment availability and she explained that she looks at the appointment rotas constantly and we are trying at the moment to have more appointments available daily rather than bookable in advance. It seems that our patients seem to be more likely to have an appointment on the day rather than advanced. It is difficult to keep everyone happy, but with only one GP every day we can only provide a certain number as the GP still needs to deal with pathology results, letters, referrals and having to complete telephone consultations and home visits occasionally.

5. AOB

Roy informed us that he had attended a CPR training course at the ARK which was presented by First Responders and it was free. He stated that it was very good and he thought it was very good for anyone to attend. Apparently there is going to be a Defib machine at the ARK.

Roy also stated that apparently someone was told that GPs are not able to afford antibiotics and would not give any to patients. I explained that it is a very great worry about us becoming over reliant on antibiotics and they are being over used and, therefore, are not working appropriately. This means that we are running out of antibiotics which will actually

work when needed. Also he had heard somewhere that they may look at having to “pay to see your GP”. Who knows if this will happen – watch this space.

Discussion was held regarding the closure of Essex County Hospital. Jane stated that she had only heard that some of the services were slowly being transferred to the WIC building once the specific areas have been revamped. These services are slowly being transferred and Jane has found from the CHUFT website an email that anyone can contact to make enquiries about the Transfer of the services – ECHTransfer@colchesterhospital.nhs.uk.

The meeting closed at 1.30pm

The next meeting will be Wednesday 25th July at 12.30 at the surgery.